# Individual Outcomes

## Policy

*futures in sight* supports individuals to have the lives they choose and to work towards achieving their individual goals and outcomes which are important to them.

*futures in sight* will ask you about how you would like us to work with you and what you would like us to do. We will review the progress of our work together with you at regular intervals.

## Scope

*futures in sight* Partners, Contractors, Volunteers and Advisory Panel members

## Principles

*futures in sight* recognises that every person we work alongside is a unique individual and has the right to identify goals and outcomes which are important to them.

Each individual has the right to support that respects their unique circumstances and personal goals.

*futures in sight* will work alongside the people we support to design and engage supports that recognise and build on individual strengths and abilities in ways that are most appropriate for them.

*futures in sight* also works in accordance with:

* the principles and articles of the United Nations Convention on the Rights of Persons with Disabilities
* the Australian Standards for Disability Services
* the NDIS legislation and operational guidelines

## Legislation

* Community Services (Complaints, Reviews and Monitoring) Act 1993 (CS CRAMA) (NSW)
* NDIS ACT and regulations
* Disability Services Act 1993 (NSW)
* Guardianship Act 1987(NSW)
* Health Records and Information Privacy Act 2002 (NSW)
* Mental Health Act 2007 (NSW)
* NSW Trustee and Guardian Act 2009 (NSW)
* Privacy and Personal Information Protection Act 1998 (NSW)
* Carers (Recognition) Act 2010 (NSW)
* Carers Recognition Act 2010 (Commonwealth)
* Commission for Children and Young People Act 1998 (NSW)

## Procedures

Once you ask *futures in sight* to work with you, we make a time to meet with you to talk about what we will do together and to make a plan for our work with you.

This meeting will be made for a time and a place the works best for both of us.

You may ask other people to come to the meeting, such as a friend, your family, an advocate or other person who is important to you.

If you need to communicate with us through an interpreter, we will arrange a telephone Interpreter or a National Relay Interpreter for you.

**Building the plan of our work together**

**Review**

This policy will be reviewed on a two-yearly basis.

However, if at any time the legislative, policy or funding environment is so altered that the policy is no longer appropriate in its current form, the policy shall be reviewed immediately and amended accordingly.

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| Signed by all Partners |  |  |  |
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